



Australian Customs Cargo Advice

Number 09/03

Compliance Monitoring Program

Customs and Border Protection is replacing its Benchmark Audit program with a program using Pre Clearance Intervention (PCI) or Red-line processing. The Benchmark Audit Program was resource intensive for both Customs and Border Protection and industry.

The new program will be referred to as the Compliance Monitoring Program and will cover a few areas including Imports and Exports.

The program uses a statistical valid sample to provide an indication of overall levels of compliance. The Imports phase of this program will commence on 1 July 2009, will apply to import declarations, and will be undertaken in Brisbane. The program will result in approximately 17 declaration lines per day being selected, with a requirement for documents to be lodged under Section 71DA of the Customs Act.

The process will involve a check from the documents to the declaration. There should, therefore, be no requirement to examine the goods, although further information may be requested to confirm key fields like tariff classification, customs value, and eligibility for a tariff concession or claims for other concessional rates of duty.

From an industry perspective there will be no change to the normal process for lodging documents for import declarations which require documents to be lodged.

The new program will afford the opportunity to provide summary data to industry about areas of non compliance to assist in improving compliance by industry.

Contacting Customs

All queries about matters addressed in this ACCA should be directed to the Customs Information and Support Centre (CI&SC) by:

- Telephone on 1300 558 099
- Facsimile on (02) 8337 6713
- Email at cargosupport@customs.gov.au

CI&SC staff members will not provide information about specific consignments unless there are special circumstances, for example time-critical or hazardous consignments.

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