



Australian Customs Cargo Advice

Number 07/20

A NEW IT ENVIRONMENT FOR CUSTOMS

Following our recent testing of the IT market, Customs is in the process of transitioning to new arrangements, including the migration of services to new IT facilities. These facilities, provided by IBM and Verizon, offer Customs and our business and trading partners a more modern, flexible and adaptable platform for the future.

To date, we have been developing a view of the technical requirements needed to undertake this transition and are now looking at the broader implications that transition may have on our business processes.

The IT environment we are transitioning to will include a new secure internet gateway and new main processing environment. Digital Certificates will not be changing, and with the exception of some communication changes, there should be no difference in how client systems interact with ours.

We may need to lengthen some outage windows, so that we can start an outage in the current environment and then complete it in the new environment. We will consult with you further if outage windows need to be lengthened.

If you have any enquiries about this, please direct them to industryengagement@customs.gov.au

Australian Customs Service
Industry Engagement & User Services
CANBERRA
September 2007