



## Australian Customs Cargo Advice

Number 07/04

### Deficient Consignee Holds on Cargo Reports

During recent Industry Action Group (IAG) consultations, the impact of 'deficient consignee' holds that impede the clearance of cargo was highlighted.

Currently, when a cargo report is lodged, and a Customs officer considers that there is insufficient information in certain fields of the report (name, address, goods description) to enable risk assessment, the officer can place a 'hold' on the cargo, which is then communicated to the cargo reporter.

In consultation with industry Customs has confirmed its policy that cargo reporters will **not** be required to amend the consignee field on cargo reports, provided that:

- a complete full import declaration (FID), or
- separately lodged self-assessed clearance declaration (SAC) is submitted for the cargo.

In these circumstances the risk assessment will be performed once full and correct details are received on the declaration in order to clear the cargo

The exceptions to this policy are:

- where a cargo report is not complete, or further information is required other than consignee information for risk assessment purposes and
- where the cargo will be cleared using the SAC indicator on the cargo report. In this case, the cargo report must be complete, including consignee details.

In circumstances where cargo reports remain held, clients should contact the CI & SC on 1300 558 099 or email [cargosupport@customs.gov.au](mailto:cargosupport@customs.gov.au).

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