

INTEGRATED CARGO SYSTEM (ICS)

BUSINESS CONTINUITY PLAN (BCP)

EXPORT DECLARATION (EDN)

LODGEMENT OF CONTINGENCY DATA

HELP GUIDE

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1. Introduction

During a declared outage contingency Export Declarations will only be accepted and processed by Customs and Border Protection for cargo due to be delivered to cargo or container terminals during the next 24 hours. Industry Clients are responsible for prioritising the submission of these documents.

This document contains two components. The first is a Quick Guide which clients should refer to in the first instance and outlines the process required to complete a contingency transaction in electronic form.

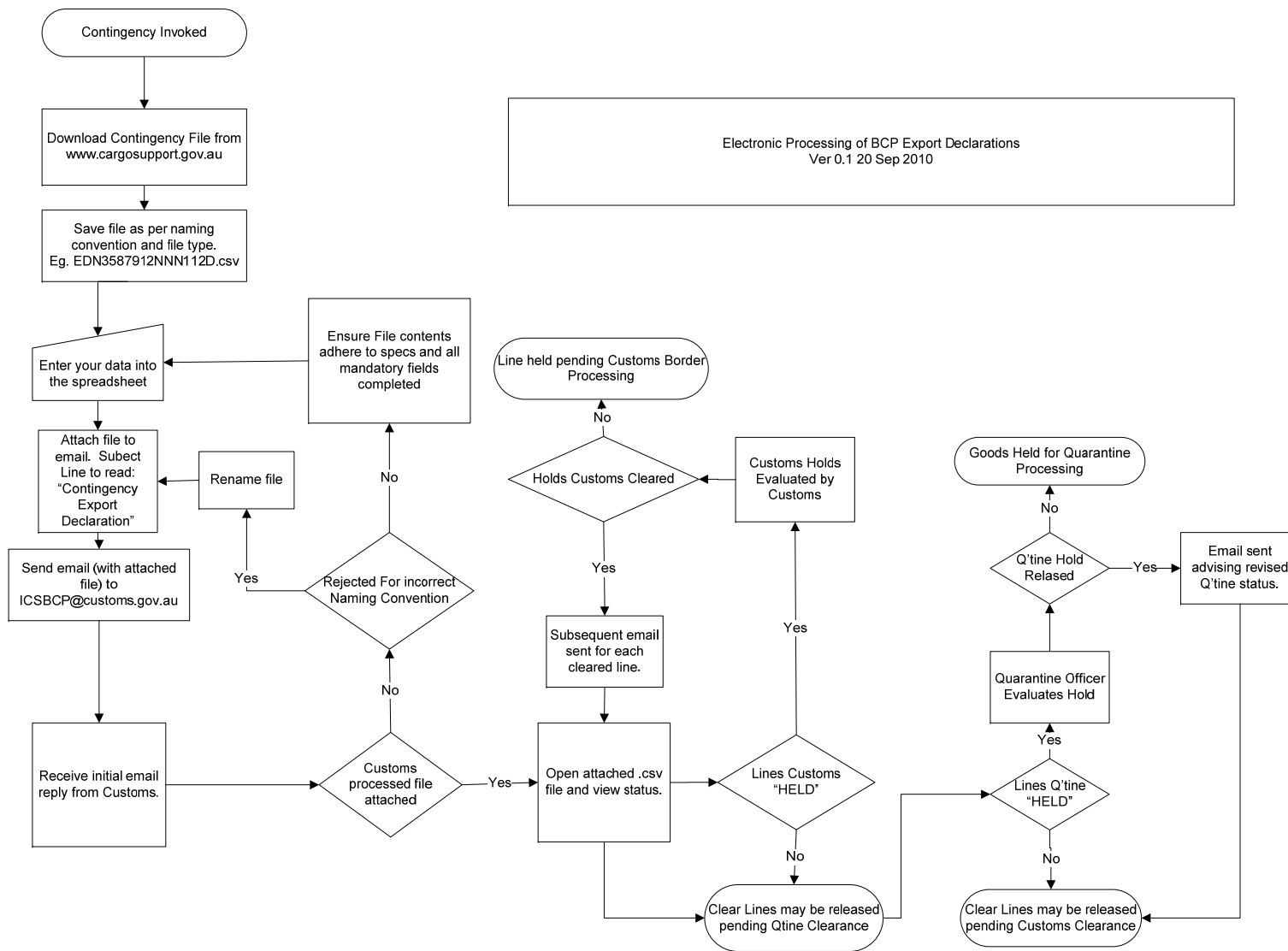
The second component is a Detailed Guide which provides guidance on how to:

- download and save contingency files from the Customs and Border Protection website;
- complete mandatory and optional fields for the transaction type;
- correctly name the contingency file: and
- submit completed contingency transactions to Customs and Border Protection for processing.

Electronic communication is the preferred option by Industry and Customs and Border Protection for communicating contingency data. This method is effective, user friendly, and provides a quick turnaround of cargo status.

Where contingency transactions cannot be submitted via electronic means, clients may use Hardcopy (paper) forms.

Please note: In accordance with Section 126E of the Customs Act 1901, recovery reports must be submitted to the Integrated Cargo System (ICS) within 24 hours of the CEO of Customs causing notice to be given that the system has become operative.



2. Electronic Export Declaration (EDN) Quick Guide

➤	Download the “ Contingency Export Declaration ” file (refer to Section 3.2 for further information on downloading a contingency file).
➤	Enter the data in the required fields (refer to Section 3.3 for further detail). <i>Note that multiple entries can be made on the same CSV export declaration file where those exports are being delivered to the same establishment – that is, the same “Port of Loading”.</i> When completing a multiple line contingency Export Declaration it is critical that the senders reference is the same for each line otherwise each line will be treated as a separate document (separate EDN).
➤	Save the file with a Naming Convention (refer to Section 3.4 for further information)
➤	Attach the file to an email.
➤	The subject line for the email should be ‘Contingency Export Declaration’
➤	Address the email to ICSBBCP@customs.gov.au and send to Customs and Border Protection (refer to Section 3.5 for further information on how to submit a contingency file)

Customs and Border Protection will process the file and provide one of the following status results:

Contingency Number All cargo with a contingency number allocated can be presented for export. For multi-line declarations a contingency number will be documented against each line. The contingency number will be in a similar format to the following: 1M07CEDN3560.

‘1M’ – is the state and port code;

‘07’ - is the year;

‘CEDN’ - is for contingency EDN;

‘3560’ - a consecutive serial number, generated by the BCP.

Held Cargo with “Held” status may not be exported and is to be held pending secondary actions by Customs and Border Protection or AQIS. The reporting party will be contacted by Customs and Border Protection, where necessary, to process the “Held” status. When secondary actions have been completed by Customs and Border Protection and the cargo is cleared for export, Customs and Border Protection will alter the “Held” status by allocating a contingency number on the contingency file and will re-send to the reporting party.

Permit Required Cargo with permit required status may not be exported. The reporting party is to obtain a permit, update the contingency data and re-submit to Customs and Border Protection. The same sender’s reference number is to be quoted as in the original submission.

Assistance with Contingency Files

Note: All contingency files are to be forwarded to the BCP mailbox at ICSBCP@customs.gov.au

All BCP queries or issues should be directed to the Customs Information and Support Centre (CI & SC).

Email: cargosupport@customs.gov.au

Phone: 1300 558 099

Note: In the unlikely event of a situation arising where this mailbox is disabled alternative email arrangements will be posted on the Cargo Support website.

3. Electronic Export Declaration (EDN) Detailed Guide

3.1 Contingency Folders

- 1/. Go to <http://www.cargosupport.gov.au>, and then click on the menu item titled **ICS Business Continuity**. The ICS business continuity screen will display as per the following screenshot.


Home>Integrated Cargo System>ICS Business Continuity (BCP)


ics business continuity

ICS Business Continuity Plan

In the event of an ICS outage, ICS slow response times, ICS specific issues, and/or client system problems it is critical that industry be able to continue normal daily business with minimal disruption through alternate cargo reporting procedures. A contingency period can be either when an ICS outage occurs or a client's cargo system outage occurs.

Customs and Border Protection, in partnership with Industry and AQIS has developed an Integrated Cargo System (ICS) Business Continuity Plan (BCP).

 [ICS Business Continuity Plan](#)

For general information on the ICS BCP, including who to contact to find out more, refer to  [Australian Customs Cargo Advice 2006, Number 27](#).

What do I do in an outage?

Depending on the urgency of the cargo clearance you can decide whether to lodge a contingency file or wait for the ICS problem to be resolved.

Note: All contingency files submitted to Customs and Border Protection **MUST** be submitted in the ICS within 24hrs of it becoming operational.

Refer to the following folders for detailed procedures to follow when submitting transactions for clearing cargo during a contingency period. These folders also contain the electronic contingency file

[IMPORT - ICS Import Business Continuity Folders](#)

[EXPORT - ICS Export Business Continuity Folders](#)



Contacts

All contingency files should be emailed to the BCP Mailbox.
Email: ICSBCP@customs.gov.au

All other BCP queries or issues should be directed to the Customs Information and Support Centre (CI & SC).
Email: cargosupport@customs.gov.au
Phone: 1300 558 099

- 2/. Click on **Export – ICS Export Business Continuity Folders** Under the heading **Export Declaration (EDN)** there is a help guide and a link to the contingency file.

Export Declaration (EDN)

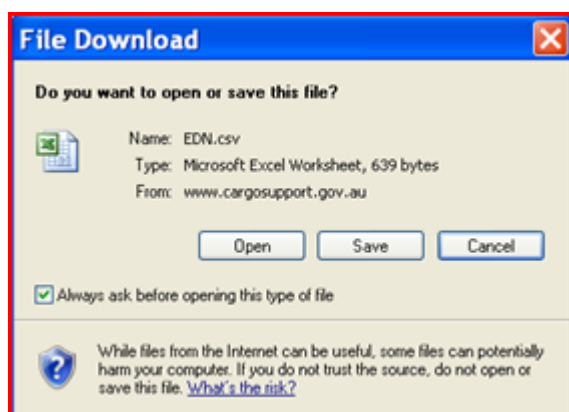
- [Export Declaration \(EDN\) Help Guide](#)  (493KB)
This document provides assistance in completing the contingency Export Declaration (EDN) file.
- [Contingency Export Declaration file](#)  (1KB)
To be completed and lodged by exporters or customs brokers in replacement of an ICS electronic export declaration. Contingency export declarations will only be accepted and processed by Customs and Border Protection for cargo due to be delivered to cargo or container terminals during the next 24 hours.

3.2 Downloading the Contingency File

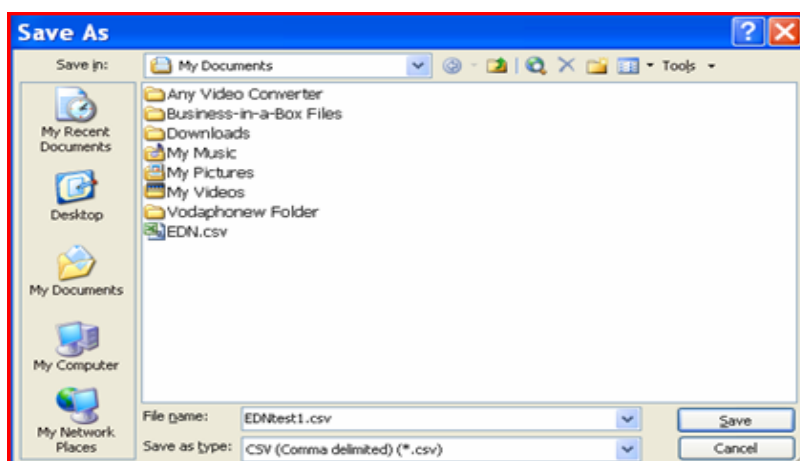
The following steps outline how a client should download and save a contingency file.

Note: This document provides a guide for users utilising Microsoft Internet Explorer as their web browser. The process may differ slightly for users utilising other applications.

- 1/. Click on the **Contingency Export Declaration (EDN)** file. The **File Download** dialogue box displays.
- 2/. Select **Save**

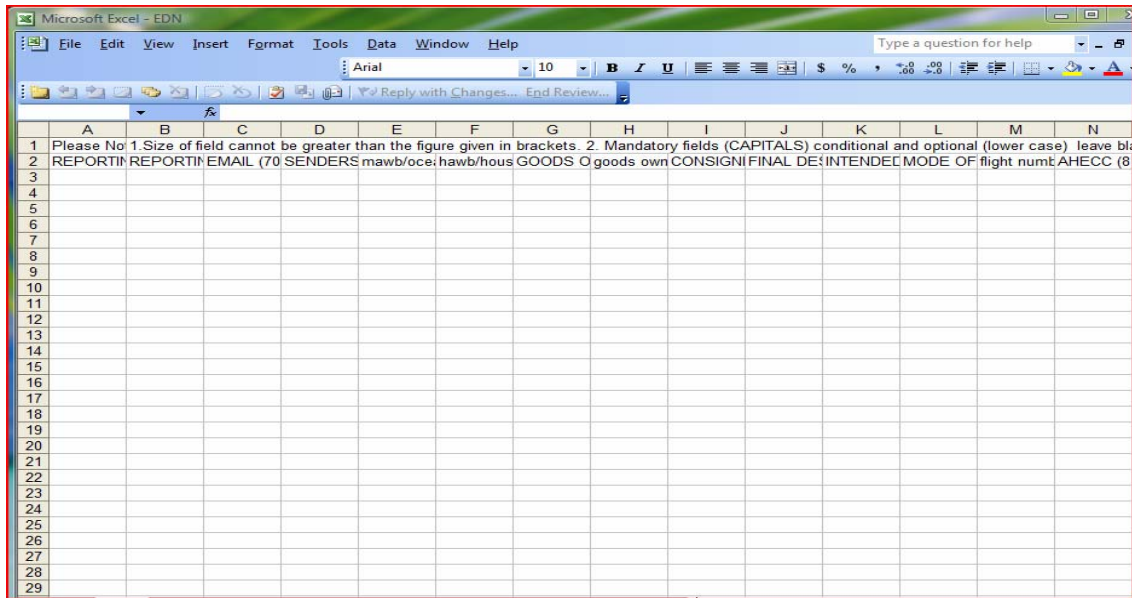


- 3/. The **Save As** screen will appear. Select a folder location where you want to save the contingency file on your computer by using the drop down arrow next to the “**Save in**” field. Before you **Save** ensure that the file is saved in **Comma Separated Value** format (.csv). The field should automatically populate as a .csv file. The saved file will negate the need to download from the web source for any subsequent contingency reports.

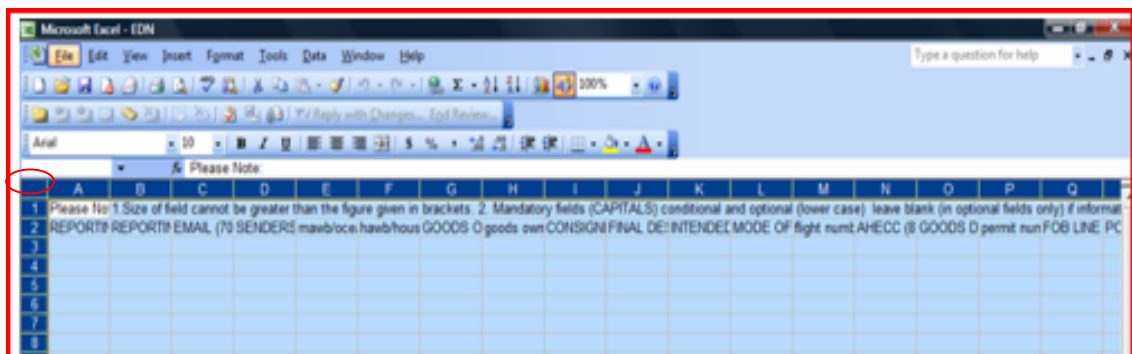


If you create and save multiple reports in the same minute (i.e. At 12:35 pm for example) you will be able to give the files separately referenced names according to the naming convention e.g. EDN41000495269194647660.csv (refer to [Section 3.4](#) for further information) and save them in the same folder, or shared folder. Quoting the time is not a set requirement as indicated in earlier help guides.

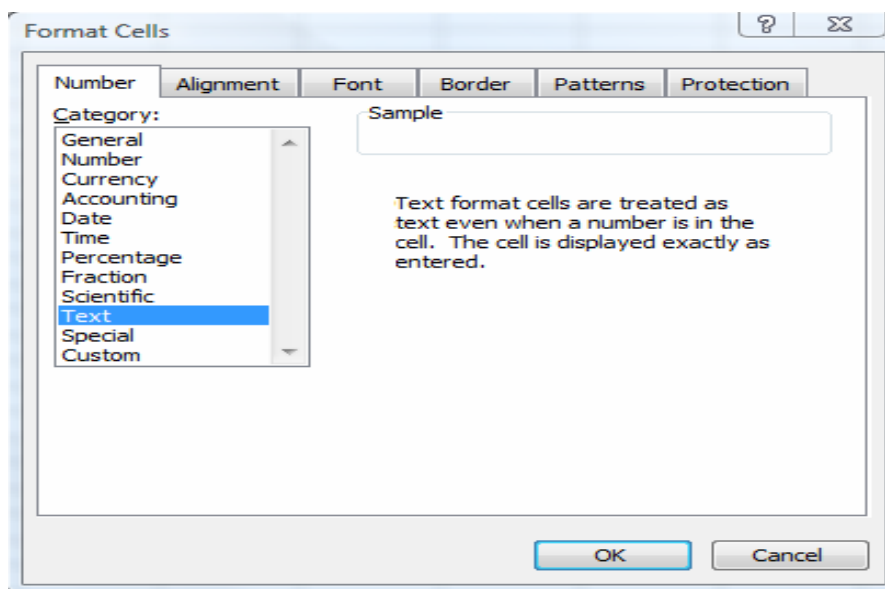
- 4/. Click on **Save**.
- 5/. Locate the contingency file and open it. The following screen will display. (Note: example is using MSEXcel).



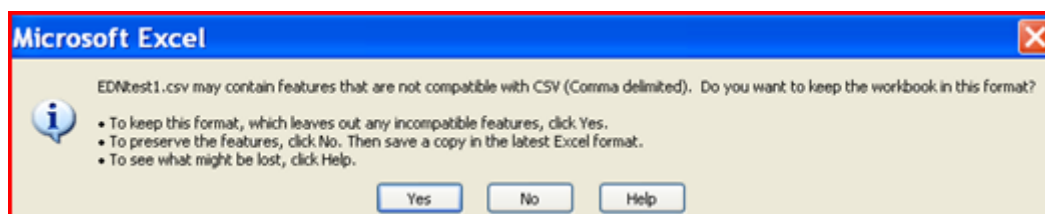
- 6/. Select the box in the corner of the spreadsheet as shown below and highlight the cells in the spreadsheet



- 7/. Right-click your mouse and select **format cells**. Select **Text** and click **OK**

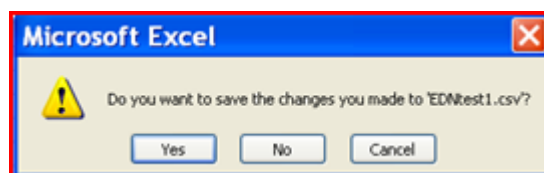


- 8/. Now the cells are formatted as text, enter the data into each of the fields as required (refer to Section 3.3).
- 9/. After the data has been entered, **Save** the changes according to the file naming conventions (refer to Section 3.4).
Note. The following prompt will appear when saving a spreadsheet in .csv format using Microsoft Excel:



Select **Yes**

After the spreadsheet has been saved in .csv format, closing the file will result in another prompt to save the file again as follows:



This does not mean the first “save” was unsuccessful. This is a design feature of Excel allowing the user to save the file in a different format if required.
Select **No**.

	FIELD NAME	BCP BUSINESS REQUIREMENT	BUSINESS RULE	FIELD DEFINITIONS	DATA EXAMPLES	DATA TYPE	FIELD SIZE
1	Reporting Party Name	Mandatory		The business name or owner name of the Customs Client who is responsible for the document being lodged.	Australian Customs	text	70
2	Reporting Party ID	Mandatory		A valid Australian Business Number (ABN) or Customs Client Identifier (CCID).	12345678901	text	11
3	Email	Mandatory	Email address must be provided. Status messages will be sent to this email address	Valid Email address of the reporting party.	BCP@customs.gov.au	text	70
4	Senders Ref	Mandatory	Each unique senders reference identifies the entire EDN	The Senders Reference is a unique business-level reference number assigned by the document owner.	BCP001	text	35
5	MAWB/Ocean Bill	Optional	Use if the EDN is for consigned goods that have a Master Air Waybill or Ocean bill of Lading as part of the unique identifier and the MAWB or OBOL number is known. Leave blank if not applicable or unknown	The Master Air Waybill is the reference assigned by the carrier or their agent to the transport document. This refers to the total consignment. The Ocean Bill of Lading is a document signed and delivered by the Master of a Ship to the consignor. A document of title and a receipt for goods.	(MAWB) - "99912345678" or OBOL - "Ocean001"	text	35

6	HAWB/House Bill	Optional	Use if the EDN is for consigned goods that have a House Air Waybill or House bill of Lading as part of the unique identifier and the HAWB or OBOL number is known. Leave blank if not applicable or unknown	House Air Waybill is the reference assigned by the carrier or their agent to the transport document. This refers to a part of a total consignment. The House Bill of Lading is the Bill of Lading equivalent issued by the forwarding Freight Forwarder.	House01	text	35
7	Goods Owner Name	Mandatory		The business name or owner name used to identify the owner of the goods, required if an agent is lodging the declaration on behalf of the owner, otherwise input the owner name of the party reporting the declaration.	Mr John Doe	text	35
8	Goods Owner ID	Optional		An identifier used to identify the owner of the goods, required if an agent is lodging the declaration on behalf of the owner, otherwise the Party Reporting is assumed to be the owner. This can be either an Australian Business Number (ABN) or Customs Client Identifier (CCID)	12345678901	text	11
9	Consignee	Mandatory		Entity defined in a cargo report to whom a consignment will be delivered.	Mr John Doe	text	35

10	Final Dest Country Code	Mandatory		The ISO code for the final country of destination of the goods.	NZ	text	2
11	Intended Date of Export	Mandatory	Universal Co-ordinated Time (UTC) in the format YYYYMMDD	Date the goods are intended to be exported.	20070605	text	8
12	Mode of Transport	Mandatory		The code for the type of transport used for cargo.	"AIR", "SEA", or "OTH"	text	3
13	Flight No/Vessel ID	Conditional	Leave blank if unknown or unavailable	For AIR the Flight Number is the unique reference identifying a specific journey of an aircraft including the Airline Code. For Sea the Voyage Number is the Principal Agent's Voyage Number.	"CC001" (AIR), "22S" (SEA)	text	8
14	AHECC	Mandatory		The Australian Harmonised Export Commodity Classification Code, as provided by the Australian Bureau of Statistics, which classifies a particular type of export commodity.	85232903	text	8
15	Goods Description	Mandatory		Plain language description of the nature of the goods sufficient to identify the goods at the level required for transport, banking, Customs classification or statistical purposes.	Timber Doors	text	128

16	Permit Number	Optional	Leave blank if permit number is not applicable to the AHECC Code	Relates to a permission/licence to export certain goods. Permits are issued by those Agencies that have responsibility for maintaining export/import controls/restrictions in respect of regulated commodities.	DED.AAA1111123456789	text	35
17	FOB line value	Mandatory		The cost of the goods, including freight costs and other charges, incurred in placing goods on board the vessel or aircraft at the place of export. (S.154(1) CA refers.)	3000	text	15
18	Port of Loading	Mandatory		The UNLocode of the port where the goods will be or have been loaded onto a vessel or aircraft for export.	AUSYD	text	5
19	Voyage Number	Conditional	Use if the goods are departing by sea and the voyage number is known. Leave blank if unknown or not applicable	The Voyage Number is the Principal Agent's Voyage Number.	8	text	6

Multiple Line Export Declaration Report File

A single contingency export declaration report file can be used to report multiple export declarations. Each row in the spreadsheet can be used to report a separate export declaration.

*When completing a multiple line contingency export declaration it is **critical** that the senders reference is the same for each line if the line relates to a single declaration otherwise each line will be treated as a separate document (separate EDN).*

Status will be applied to each separate line in the multiple line report. When one line of a declaration is applied a “held” status then ALL lines in the report for that declaration will be “held” and the goods cannot be presented for export.

Where all lines are applied with a contingency number then the same contingency number will be applied to all lines providing the senders reference is the same on each line.

Where lines quote a different senders reference, a different contingency number will be applied.

3.4 Naming the Contingency File (File Naming Convention - EDN)

The BCP database will accept various alpha/numeric characters in the name as long as:

1. The prefix for Export Declarations (EDNs) is EDN
2. The spreadsheet file is saved as a comma separated value (.csv) file in TEXT format.
3. The number of alpha/numeric characters in the reference can vary between 0 and 70
4. There are no spaces or wildcard characters in the name, e.g.
 - EDN41000495269194647660.csv,

Reporting Party ID and Time are only suggested references. You can include any reference or number between the prefix and file extension.

File naming structure with mandatory sections in **bold**.

Transaction	Naming convention
Export Declaration	EDN + (Your Reporting Party ID <i>OR</i> chosen reference) + File extension e.g. EDN3587912NNN112D.csv

3.5 Lodging the Contingency File

Once you have completed filling out the contingency file you need to send the completed file to Customs and Border Protection by completing the following steps.

- Step 1 Create a new email.
- Step 2 In the “To” field enter ICSBBCP@customs.gov.au
- Step 3 In the “Subject” field enter the name of the contingency transaction as per the following:
- Contingency Export Declaration
- Step 4 In the “Body” insert the completed contingency file or add as an attachment.
- Step 5 Click on the “Send” option.

4. Hardcopy (paper) Contingency Forms - Export Declaration (EDN)

Hardcopy (paper) contingency data will continue to be accepted but it is noted that the success of the BCP is reliant on electronic communication of contingency data. Hardcopy forms can only be lodged in person at Customs counters – refer Attachment A of the ICS Business Continuity Plan for locations of Customs counters in the regions. Faxed and mailed contingency data will not be accepted. Contingency hardcopy (paper) transactions can generally be lodged at Customs counters between the hours of 0900 to 1700 (local port time) – Monday to Friday

Prior to using Hardcopy (paper) forms clients must seek permission from Customs and Border Protection (via the Customs Information and Support Centre – 1300 558 009) who will then make arrangements for clients to present these contingency transactions at a Customs and Border Protection counter. For more information please refer to Section 42 the ICS BCP.

Contingency export declaration (B325)

To be completed and lodged by exporters or customs brokers in replacement of an ICS electronic export declaration. Contingency export declarations will only be accepted and processed by Customs for cargo due to be delivered to cargo or container terminals during the next 24 hours.

Hardcopy contingency data processing only applies to the following reports

- Export Declaration
- Certificate of Clearance
- Export Sub Manifest.
- Impending Arrival
- Actual Arrival
- Underbond movement/transshipment
- Import Declaration

Please Note: Contingency Cargo Reports are not permitted as a hard copy process.